

Banner Pen



Banner Pen



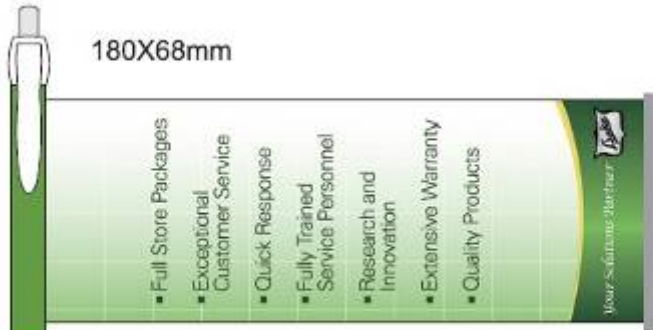
DSP-B001 Plastic Banner Pen – Ball Ink

Banner Pen

180X68mm

SIZE: 68X70MM

 PANTONE 382C



Banner Pen



DSP-B002 Plastic Banner Pen – Ball Ink

Banner Pen

SIZE: 68X180MM

SIZE: 68X180MM

CAN CUSTOMER SERVICES DELIVER AN AWESOME PERFORMANCE?

TNT
sure we can

- Provide a reasonable and quality customer service performance
- Define our customer service propositions by classification
- Segment usage of self service in all customer classifications
- Develop our knowledge skills
- Deploy common systems
- Use technology for improved employee self customer experience
- Achieve annual cost budget
- Continue CI management development and succession plans
- Fully engage our CI teams
- To continue to meet communications and a seriously for culture

Customer Services Plan 2010 - 2012

Customer Services Plan 2010 - 2012

SIZE: 68X150MM

SIZE: 68X150MM

Best Western Scores Hotel

The closest hotel to the first tee of the Old Course and the Royal and Ancient Clubhouse with stunning views over St Andrews West Sands beach.

Excellent Facilities for Golfers Provided
Single and Twin Accommodation; Golf Bag Room and Drying Facilities; Golf Manager and Canteen

3 Day Unlimited Golf Packages 2010 / 2011
From £217 per person*, 3 nights Ocean, Ted and Rendale

Winter Golf Packages 2010 / 2011
From £207 per person*, guaranteed time on the Old Course, 3 nights Ocean, Ted and Rendale. 2011 prices held over £13.50.

A good base for hotel - which you never leave!

Charlotte Bar (the 19th Hole)

Renowned for the quality of the Scotch Whisky and the 19th hole of the Old Course in St Andrews, the Charlotte Bar is a special place to enjoy a drink after a day on the links. Enjoy the panoramic views of the Old Course, the Old Course Golf Club and the Old Course Golf Clubhouse.

Palace Rooms

Palace Rooms is a small guest house in the grounds of the Old Course Golf Club, offering a warm and comfortable stay for up to 10 guests. The rooms are fully furnished and equipped with all the amenities you need for a comfortable stay.

Garden Suite

Our new Garden Suite is a fully furnished and equipped room with a view of the Old Course. The room is fully furnished and equipped with all the amenities you need for a comfortable stay.

19 The Scores, St Andrews, DD1 1 8HQ
Tel: 01334 512000 Fax: 01334 512001
Website: www.bestwestern.co.uk Email: scores@bestwestern.co.uk

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DSP-B003 Plastic Banner Pen – Ball Ink

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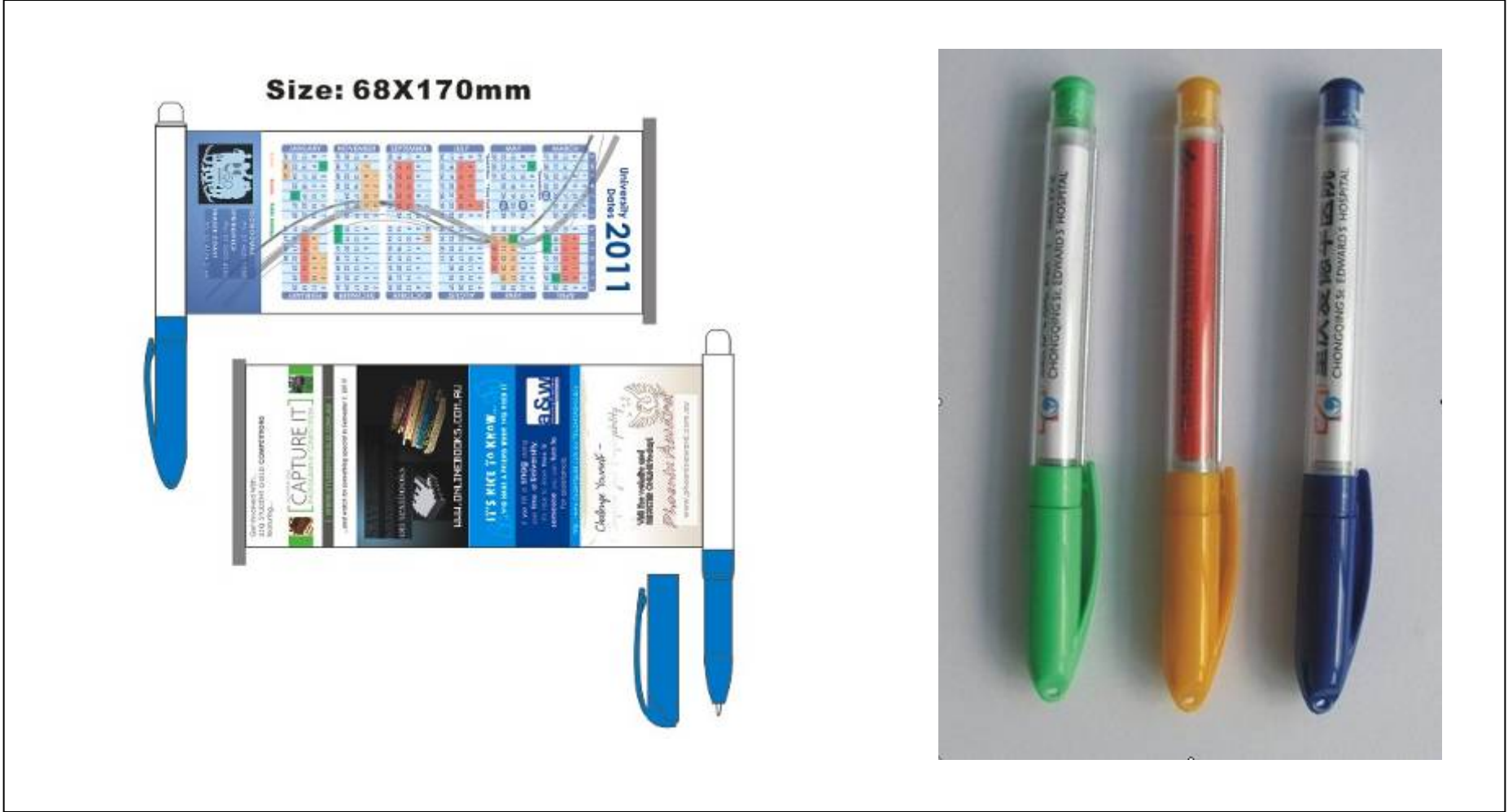
Size: 68X96mm



Size: 68X96mm



Banner Pen



DSP-B004 Plastic Banner Pen - Gel Ink

Banner Pen



DSP-B005 Metal Banner Pen – **Ball Ink**

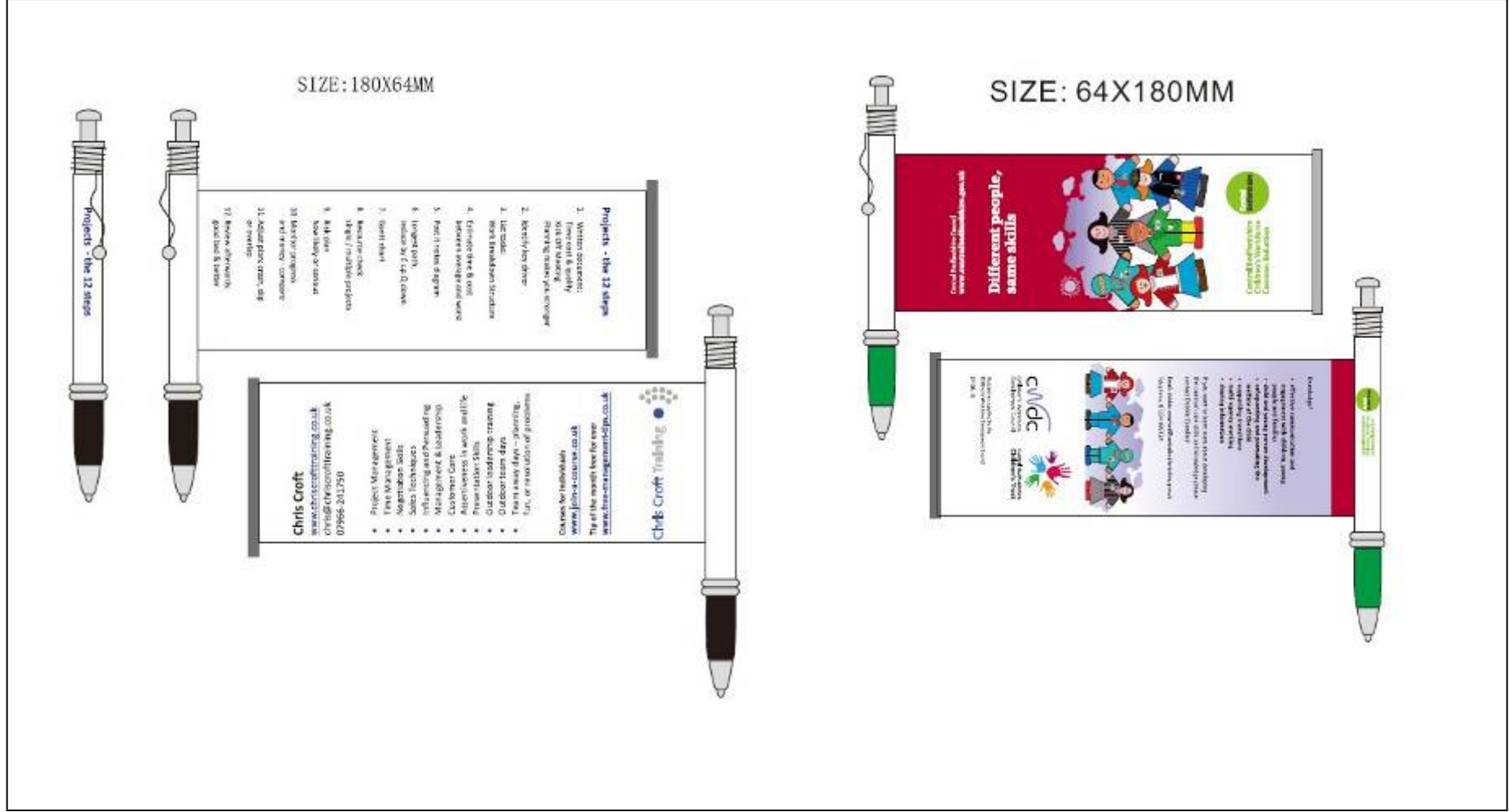
Banner Pen

SIZE: 68X160MM



DSP-B005 Metal Banner Pen – **Ball Ink**

Banner Pen



Banner Pen



DSP-B006 Metal Banner Pen – **Ball Ink**

Banner Keyring



DSP-BK001 Banner Keyring